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dekko
window systems



Your Maintenance and User Guide





This step by step guide will show you how to use and maintain your brand new products...

The charm and practicality of our systems create windows, doors and conservatories which are both easy to use, and beautiful in design.

Quite simply designed with you in mind.

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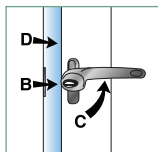
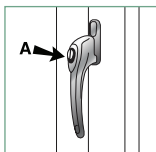
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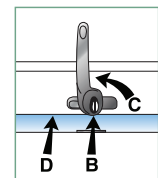
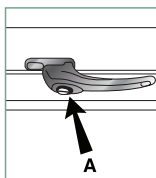
Casement Window

SIDE HUNG



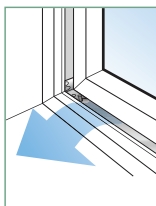
- A** use the key to unlock the handle
- B** push in button
- C** rotate the handle 90° horizontal
- D** you can now push open the window

TOP HUNG



- A** use the key to unlock the handle
- B** push in button
- C** rotate the handle 90° vertical
- D** you can now push open the window

NIGHT VENTILATION

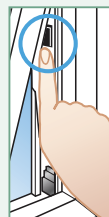


You can lock the window whilst it's still slightly open to keep your home ventilated. Open the window approximately 2cm and turn the handle to apply the locking device. Please be aware though that in this position the window is not quite as secure as when the window is locked and completely closed.

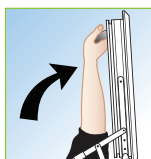
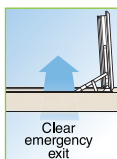


Restrictor hinge operation:

Open the window to its limit and then close slightly. Depress in the button to the left & right of the window opening.



Emergency Fire Escape



To allow you to escape in an emergency the locking mechanism on the handle must be released by pushing the release button. The window can now be opened fully.

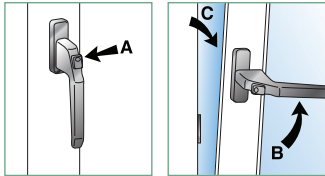
Self Locking Handles

Pushing in the button on self locking handles (casement windows) will allow the handle to be rotated and the window opened. For additional security our self locking handles are supplied with a key. It is recommended that the key is kept out of view from intruders who could see it from outside but **please ensure that it is kept somewhere easily accessible in case of an emergency.**



Tilt and Turn Window

TILT ONLY

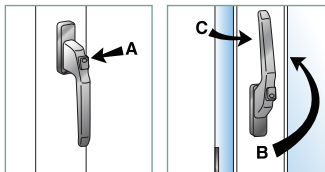


- A** use the key to unlock the handle
- B** press the button in and turn the handle to the horizontal position
- C** you can now tilt open the window
This will allow ventilation but the window cannot be opened to the turn position for safety

Important

you can only rotate the handle when the button is pressed in

TURN ONLY

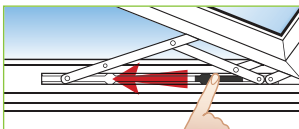


- A** use the key to unlock the handle
- B** press the button in and turn the handle 180° vertical
- C** you can now turn the window open fully

Important

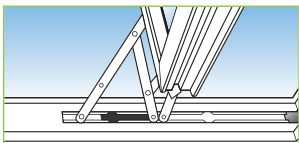
the window can be locked in either position by turning the key to lock

Cleaning Position (where fitted)



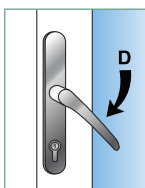
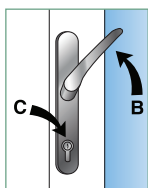
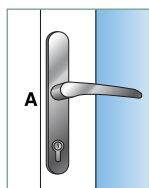
To open into clean mode, open window fully into emergency exit position.

Press tab on hinge and push sash over, repeat this on the top hinge until you have a clear area to clean outside the sash.

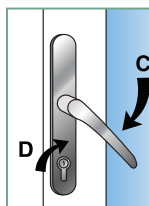
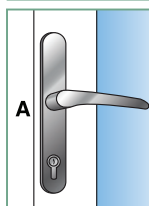
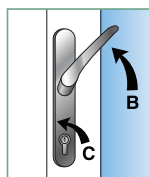


On closing and re-opening the window will return to the emergency position.

Residential Door



- A** normal position
- B** lift the handle to its maximum position, insert the key and
- C** turn either clockwise or anticlockwise to fully lock
- D** turn the key either clockwise or anticlockwise to unlock then push handle down to its maximum position to open

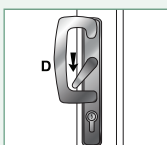
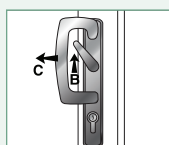


Slam Shut Facility optional extra

By using the slam shut multi-locking system - it is a simple way to give you an easy exit during the day with security. Once shut the door can only be accessed from the outside with a key which releases the latch but the door can still be opened from the inside.

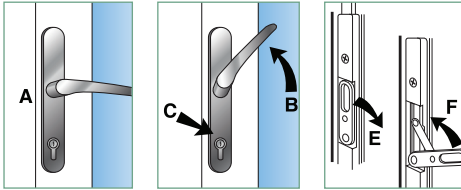
- A** normal on the latch position
- B** lift handle to its full restricted position & insert the key, turning it either clockwise or anticlockwise to completely engage the multi locking system
- C** to unlock from the outside, turn key either clockwise or anticlockwise and push handle down to open, releasing the multi-lock but not the latch
- D** turn key again once more either clockwise or anticlockwise to withdraw the latch and open the door

Inline Patio Door



- A** unlocked position
- B** insert the key, turning it anticlockwise lift lever to its full restricted position to unlock
- C** the door will now slide open when you pull the handle
- D** when door is closed push lever down and turn the key clockwise to engage lock

French Door

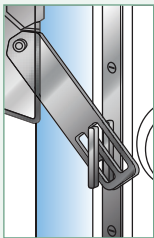


Operations A,B,C and D are mirrored when French Doors have 2 handles that operate.
Please ensure the Master door is opened 1st.

- A** normal position
- B** lift the handle to its maximum position,insert the key and
- C** turn either clockwise or anticlockwise to fully lock
- D** turn the key either clockwise or anticlockwise to unlock then push handle down to its maximum position to open
- E** the remaining static door can
- &** be opened by using the top
- F** and bottom finger levers

Entry Guard

optional extra



This allows you to open the door slightly for safety in order to see visitors before opening the door. There is a knob fitted to the door frame which operates the restrictor bar.
NB this cannot be operated from the outside.



disengaged

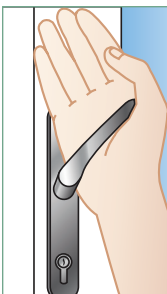


engaged

From the inside with the door closed to engage the guard turn the knob to the horizontal position

From the inside with the door closed to disengage the guard turn the knob to the vertical position

To Fully Lock Your Door



- A** lift the handle completely to fully lock the door
- B** this creates a seal which is both airtight and watertight

Maintaining Your New Products

Cleaning glass and glazing

Cleaning your new windows is easy. You can just use warm soapy water and a soft cloth or squeegee. If your window is particularly dirty you may need to use a window cleaner or mild detergent to get the desired effect. You will need to pay extra attention to any edges or corners if your window has leading, bevels or colour overlays.

Avoid scratches:

Don't: use any form of abrasive cleaner

Do: remove rings and bracelets before cleaning.

did you know: the majority of scratches can be removed by using jewellers rouge or an equivalent rubbing compound.

uPVC frames

Frames can be washed with mild soap and warm water. To remove any stubborn stains you may need to use a cream non-abrasive proprietary cleaner.

Don't: use any form of solvent based abrasive cleaner



Conservatory roofs

Roof panels made from glass or polycarbonate ideally should be cleaned every three or four months using a mild soap, warm water solution and long handled soft brushes.

To avoid obstruction of gutters as and when required leaves and debris should be cleared from gutters.

Don't: use any form of solvent based abrasive cleaner

Don't: lean ladders directly against plastic material that may be damaged i.e. gutters, uPVC frames, roof sheets etc
Don't: attempt to walk on a conservatory roof. If you do need to go onto the roof crawler boards must be used at all times.

Decorative finishes

Metal letterboxes, handles, catches and door knockers all have a protective coating which will wear off if they are cleaned with any form of metal cleaner

or polish. The best way to clean these is with a damp cloth or a mild detergent if necessary.

Patio door tracks

Clean the area regularly with a soft brush and warm water. Inspect the door tracks on a regular basis to ensure any debris is removed so the operation remains smooth and the rollers undamaged.

Hinges, locks and handles

All our products are resistant to corrosion and so just require a quick check and lubrication with a light spray of machine oil every 3 months.



Secure for Peace of Mind

Our windows doors and conservatories have multi-point locking and provide a high level of security against intruders. For extra peace of mind we would also advise you to follow these additional safety procedures.

- 1** ensure all windows are closed when you leave the house
- 2** although many of our windows self lock when closed, locking them with a key will offer additional security. Make sure the key is hidden out of sight
- 3** to engage all door locking points fully lift the handle
- 4** if you go away - do not leave windows in the night ventilation position

you can also...

- 5** buy a burglar alarm and as an extra preventative precaution making sure the casing and signage is fully visible
- 6** invest in censor exterior lights and timers so you can activate lights if you are away
- 7** get a neighbour or trusted friend to look after your home when you are away
- 8** cancel milk and newspapers so you don't advertise your absence when on holiday
- 9** just in case - please make sure that you have adequate home insurance
- 10** double check before you go to bed that all windows and doors are securely locked

Condensation

- 1 moisture in the atmosphere
- 2 steam in bathrooms, steam from cooking etc.
- 3 differing temperatures on either side of a surface



Condensation is one of those things which cannot be avoided but can be helped. By the fitting of our double glazed units and with sufficient ventilation - your condensation problems should be reduced.

Double glazing is often specified to help reduce condensation, but please be aware that in certain circumstances it will never completely cure it.

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Every effort has been made to ensure the information included in this User guide is accurate at the time of going to print. We do however operate a policy of continual improvement and therefore we reserve the right to alter or change the specification or product range at any time without prior notice.